

# MediExcel Health Plan: P20 Platinum HMO Plan



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to [www.mediexcel.com](http://www.mediexcel.com) or call 1-855-633-4392. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can view the Glossary at <http://www.cciio.cms.gov> or call 1-855-633-4392 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall <a href="#">deductible</a> ?                                | \$0  | See the Common Medical Events chart below for your costs for services this <a href="#">Plan</a> covers.   |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Yes. All services are covered as there is no <a href="#">deductible</a>  | There is no <a href="#">deductible</a> amount before this <a href="#">Plan</a> begins to pay for any service.   |
| Are there other <a href="#">deductibles</a> for specific services?              | No.  | You don't have to meet <a href="#">deductibles</a> for specific services.   |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | \$3,500 Individual/ \$7,000 Family   | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">Plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.   |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> , and health care this <a href="#">plan</a> doesn't cover.  | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .   |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.mediexcel.com">www.mediexcel.com</a> or call 1-855-633-4392 for a list of <a href="#">network providers</a> . | This <a href="#">Plan</a> uses a provider <a href="#">network</a> . You will pay less if you use a <a href="#">provider</a> in the plan's <a href="#">network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the provider's charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | Yes.   | This <a href="#">Plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .  |

| Common Medical Event  | Services You May Need  | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information   |
|---|--|--|--|--|
|   |  | Network Provider<br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)   |  |
| If you visit a health care <a href="#">provider's</a> office or clinic  | Primary care visit to treat an injury or illness   | \$20 <a href="#">copay</a> /office visit   | Not covered  | Member pays maximum of one <a href="#">copay</a> per calendar month for primary care physician services.   |
|   | <a href="#">Specialist</a> visit   | \$20 <a href="#">copay</a> /visit  | Not covered  | None.  |
|   | <a href="#">Preventive care/screening/immunization</a>   | No charge  | Not covered  | You may have to pay for non- <a href="#">preventive</a> services. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.   |
| If you have a test  | <a href="#">Diagnostic test</a> (x-ray, blood work)  | \$5 <a href="#">copay</a> /X-ray<br>\$5 <a href="#">copay</a> /blood work                                      | Not covered  | Prior authorization is required for CT/PET scans, MRIs.  |
|   | Imaging (CT/PET scans, MRIs)   | \$100 per visit  | Not covered  |  |
| If you need drugs to treat your illness or condition<br>More information about <a href="#">prescription drug coverage</a> available at <a href="http://www.mediexcel.com">www.mediexcel.com</a> | Tier 1 Drugs [Most generic drugs and low-cost preferred brands]  | \$10 <a href="#">copay</a> /prescription drug  | Not covered  | Covers up to a 30-day supply for retail.<br>Certain drugs may be covered at a different cost share.<br>In accordance with formulary guidelines.<br>Oral anticancer drugs shall not exceed \$200 per month.<br>The Plan does not offer mail order delivery service for prescription drugs.  |
|   | Tier 2 Drugs [ Most non-preferred generic drugs and preferred brand drugs]   | \$20 <a href="#">copay</a> /prescription drug  | Not covered  |  |
|   | Tier 3 Drugs [Most non-preferred brand drugs]  | \$30 <a href="#">copay</a> /prescription drug  | Not covered  |  |
|   | Tier 4 Drugs [limited to specialty pharmacies; <a href="#">specialty drugs</a> requiring self-administration training and clinical monitoring; Plan cost greater than \$600] | 40% <a href="#">coinsurance</a> , up to \$250 per prescription drug  | Not covered  |  |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center)   | \$70 <a href="#">copay</a> /visit  | Not covered  | <a href="#">Preauthorization</a> is required.  |
|   | Physician/surgeon fees   | No charge  | Not covered  | None.  |
| If you need immediate medical attention   | <a href="#">Emergency room care</a>  | 25% <a href="#">coinsurance</a>  | 25% <a href="#">coinsurance</a>  | <a href="#">Coinsurance</a> applies to the entire episode of emergency care services. Maximum patient cost up to \$200 for outpatient emergency coverage services.<br><a href="#">Urgent care</a> services from non-participating providers located in Mexico are covered only when the member is outside the Plan's service area. |
|   | <a href="#">Emergency medical transportation</a>   | 20% <a href="#">coinsurance</a>  | 20% <a href="#">coinsurance</a>  |  |
|   | <a href="#">Urgent care</a>  | Outside of Mexico:<br>\$50 <a href="#">copay</a> /visit<br><br>In Mexico:<br>\$25 <a href="#">copay</a> /visit | Outside of Mexico:<br>\$50 <a href="#">copay</a> /visit<br><br>In Mexico:<br>\$25 <a href="#">copay</a> /visit |  |
|   | Facility fee (e.g., hospital room)   | \$100 <a href="#">copay</a> /day   | Not covered  | <a href="#">Preauthorization</a> is required.  |

| Common Medical Event  | Services You May Need                     | What You Will Pay                            |  | Limitations, Exceptions, & Other Important Information                                    |
|---|---|--|--|---|
|   |   | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) |   |
| If you have a hospital stay   | Physician/surgeon fees                    | No charge                                    | Not covered  | None.   |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                       | \$20 <a href="#">copay</a> /visit            | Not covered  | None.   |
|   | Inpatient services                        | \$100 <a href="#">copay</a> /day             | Not covered  |   |
| If you are pregnant   | Office visits                             | \$20 <a href="#">copay</a> /visit            | Not covered  | Prenatal and postnatal preventive services are covered under preventive care.             |
|   | Childbirth/delivery professional services | \$100 <a href="#">copay</a> /day             | Not covered  | None.   |
|   | Childbirth/delivery facility services     | \$100 <a href="#">copay</a> /day             | Not covered  | None.   |
| If you need help recovering or have other special health needs            | <a href="#">Home health care</a>          | No charge                                    | Not covered  | Post-operative home health care only.   |
|   | <a href="#">Rehabilitation services</a>   | \$20 <a href="#">copay</a> /visit            | Not covered  | None.   |
|   | <a href="#">Habilitation services</a>     | \$20 <a href="#">copay</a> /visit            | Not covered  |   |
|   | <a href="#">Skilled nursing care</a>      | \$50 <a href="#">copay</a> /day              | Not covered  | None.   |
|   | <a href="#">Durable medical equipment</a> | 20% <a href="#">coinsurance</a> per item     | Not covered  | <a href="#">Preauthorization</a> is required.   |
|   | <a href="#">Hospice services</a>          | \$50 <a href="#">copay</a> /day              | Not covered  | <a href="#">Preauthorization</a> is required.   |
| If your child needs dental or eye care                                    | Children's eye exam                       | No charge                                    | Not covered  | None.   |
|   | Children's glasses                        | No charge                                    | Not covered  | 1 pair per year; up to age 19. Contact lenses are covered in lieu of glasses.             |
|   | Children's dental check-up                | No charge                                    | Not covered  | Limited to dental treatment plan and Prophylaxis (cleaning) every 6 months, up to age 19. |

### Excluded Services & Other Covered Services:

|   |  |   |
|---|--|---|
| Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .) |  |   |
| <input type="checkbox"/> Chiropractic care  | <input type="checkbox"/> Hearing aids                        | <input type="checkbox"/> Private Duty Nursing                             |
| <input type="checkbox"/> Cosmetic Surgery   | <input type="checkbox"/> Long Term Care                      | <input type="checkbox"/> Routine Foot Care                                |
| <input type="checkbox"/> Dental Care Treatment  | <input type="checkbox"/> Non-emergency care when in the U.S. | <input type="checkbox"/> Services that are not <u>medically necessary</u> |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.)  |  |   |
| <input type="checkbox"/> Acupuncture (if prescribed for rehabilitation purposes)  | <input type="checkbox"/> Infertility treatment               | <input type="checkbox"/> Weight Loss Programs                             |
| <input type="checkbox"/> Bariatric Surgery  |  |   |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the California Department of Managed Health Care at 1-888-466- 2219 or [www.dmhc.ca.gov](http://www.dmhc.ca.gov), the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). Other

coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.coveredca.com](http://www.coveredca.com) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: 1-855-633-4392.

**Does this plan provide Minimum Essential Coverage?** Yes.

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet Minimum Value Standards?** Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-633-4392.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [Plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$100 per day
- Other [coinsurance](#) 20%

This EXAMPLE event includes services like:  
Specialist office visits (prenatal care)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
Diagnostic tests (ultrasounds and blood work)  
Specialist visit (anesthesia)

|                    |          |
|--------------------|----------|
| Total Example Cost | \$12,800 |
|--------------------|----------|

In this example, Peg would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| Deductibles                       | \$0          |
| Copayments                        | \$620        |
| Coinsurance                       | \$0          |
| What isn't covered                |              |
| Limits or exclusions              | \$60         |
| <b>The total Peg would pay is</b> | <b>\$680</b> |

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$100 per day
- Other [coinsurance](#) 20%

This EXAMPLE event includes services like:  
Primary care physician office visits (including disease education)  
Diagnostic tests (blood work)  
Prescription drugs  
Durable medical equipment (glucose meter)

|                    |         |
|--------------------|---------|
| Total Example Cost | \$7,400 |
|--------------------|---------|

In this example, Joe would pay:

| Cost Sharing                      |                |
|-----------------------------------|----------------|
| Deductibles                       | \$0            |
| Copayments                        | \$1,010        |
| Coinsurance                       | \$0            |
| What isn't covered                |                |
| Limits or exclusions              | \$55           |
| <b>The total Joe would pay is</b> | <b>\$1,065</b> |

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$100 per day
- Other [coinsurance](#) 20%

This EXAMPLE event includes services like:  
Emergency room care (including medical supplies)  
Diagnostic test (x-ray)  
Durable medical equipment (crutches)  
Rehabilitation services (physical therapy)

|                    |         |
|--------------------|---------|
| Total Example Cost | \$1,900 |
|--------------------|---------|

In this example, Mia would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| Deductibles                       | \$0          |
| Copayments                        | \$100        |
| Coinsurance                       | \$300        |
| What isn't covered                |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$400</b> |

Note: These numbers assume the patient does not participate in the [plan's](#) wellness program. If you participate in the [plan's](#) wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact MediExcel Health Plan at 1-855-633-4392 or [www.mediexcel.com](http://www.mediexcel.com).