



## **Deductible & Out-of-Pocket Accrual Balance Report Distribution Notice**

In compliance with California Senate Bill (SB) 368, MediExcel Health Plan (*MEHP*) will provide members with their up-to-date accrual balance towards their Annual Deductible (*if applicable*) and Out-Of-Pocket Maximum ("*reports*") for every month in which benefits were rendered and for which a copay or coinsurance was paid, until the accrual balance equals the full deductible and/or out-of-pocket maximum amount.

For members whose Group Agreement started or renewed on July 1, 2022, and who had services rendered in July 2022, the distribution of these reports was sent out on or about August 12, 2022. As Group Agreements started or renewed in the succeeding calendar months after July 1, 2022, these reports were also distributed to the members who had services rendered during that time period. Members can expect to receive their report within 12 days after the close of the preceding month in which services were rendered.

Accrual reports will be mailed to members, unless they have elected to receive accrual information electronically, or unless they have previously opted out of mailed notices. However, a member may opt-in at any time.

Members also have the right to request their most up-to-date accrual balance toward their annual deductible and/or out-of-pocket maximum at any time.

For questions, to select a new preference, or to request the most up-to-date accrual balance toward their annual deductible and/or out-of-pocket maximum, members should contact Member Services at (619) 365-4346, (664) 633-8555 if dialing from Mexico, via email at [memberservices@mediexcel.com](mailto:memberservices@mediexcel.com), or by mail to MediExcel Health Plan, 750 Medical Center Court, Suite 2, Chula Vista, CA 91911.