




## Urgent Care Services in your Home or Office



MediExcel Health Plan members now have access to an urgent care doctor in the comfort of their own home or office!

Through a partnership with  **heal**, members can schedule on-demand **urgent care house/office calls** within a two-hour window, 7 days a week, between 8 a.m. and 8 p.m.

To access, members can go to the Urgent Care tab in the MediExcel Mobile App and select Heal. From there they will be redirected to the Heal website to download the Heal app and set up a profile. Once registered, members can schedule their urgent care visit directly with Heal and pay the *U.S. urgent care* copay applicable to their Plan.

### Urgent Care Services include:

- Ear Infection
- Strep Throat
- Minor Cuts & Burns
- Rash
- Vomiting
- Urinary Tract Infection (UTI)
- Muscle & Joint Injuries
- Respiratory Infection/Flu

NRM 090619

Visit [www.heal.com](http://www.heal.com) or download the app from

