



# Call the Doctor



NRM 051820

MediExcel members who may need a quick answer to a health question can take advantage of the **NEW Doctor Line**.

The Doctor Line offers a link to your doctor's office from 8:00 a.m. to 8:00 p.m., Monday through Saturday, and can assist you with the following:

- Deciding between your primary care physician or an urgent care clinic
- Understanding your symptoms
- Follow up medical questions from a previous appointment
- Questions about a current treatment
- Clarifications on prescriptions and/or side effects
- Pre-op and post-op follow up questions

Remember, if you are facing a life-threatening emergency, dial 911 or go to your nearest emergency room. The Doctor Line staff cannot provide a diagnosis.

MediExcel's Doctor Line **(619) 365 - 4346** option **5** or  
**(664) 633 - 8555** option **5** if dialing from Tijuana.

Download the MediExcel app today!

